

# Takayla Johnson

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Authorized to work in the US for any employer

## Work Experience

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### **Housekeeping**

Quality Inn and Suites - Ocala, FL

July 2017 to Present

Go around and clean rooms

### **Shift Manager**

Bojangles' Restaurants, Inc - Ocala, FL

October 2021 to November 2022

### **Crew Member**

Bojangles' Restaurants, Inc - Ocala, FL

January 2018 to October 2019

### **Customer Service Representative**

Ansafone Contact Centers - Ocala, FL

January 2019 to February 2019

Placed orders for elderly online and help with insurance cards

### **Package Handler**

FedEx Ground - Ocala, FL

March 2017 to June 2017

### **Crew Member**

Krystal's - Ocala, FL

November 2015 to May 2016

## Education

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### **High school or equivalent**

Ellenwood high school

## Skills

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- English
- Cooking
- Kitchen Experience

- Cleaning Experience
- Food Service
- Laundry
- Food Preparation
- Meal Preparation
- Cashiering
- Food Safety
- Serving Experience
- Food Handling
- Cash Handling
- POS
- Food Production
- Shift Management
- Retail Sales

## Certifications and Licenses

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### **Safeserve**

January 2018 to January 2022

### **driver's license**

## Assessments

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### **Customer Service/Cashier/Cook — Completed**

October 2019

Tendency to be dependable and come to work

Full results: [Completed](#)

### **Verbal Communication — Proficient**

December 2018

Measures a candidate's ability to effectively convey information when speaking.

Full results: [Proficient](#)

### **Basic Maintenance and Repair — Familiar**

November 2019

Performing basic repairs and maintenance for apartment complexes, office buildings, and other facilities.

Full results: [Familiar](#)

### **Call Center Customer Service — Completed**

November 2019

Applying customer service skills in a call center setting.

Full results: [Completed](#)

### **Customer Focus & Orientation — Proficient**

November 2019

Responding to customer situations with sensitivity.

Full results: [Proficient](#)

### **Warehouse Associate — Proficient**

February 2020

Assesses the tendencies that are important for success in warehouse roles.

Full results: [Proficient](#)

### **Work Style: Reliability — Familiar**

September 2020

Tendency to be dependable and come to work

Full results: [Familiar](#)

### **Workplace English — Highly Proficient**

October 2019

Understanding spoken and written English in work situations.

Full results: [Highly Proficient](#)

### **Cooking Skills: Basic Food Preparation — Completed**

May 2020

Preparing food, using cooking equipment, and converting ingredient measurements.

Full results: [Completed](#)

### **Retail Customer Service — Completed**

October 2020

Comprehending and responding to retail customer needs

Full results: [Completed](#)

### **Work Style: Conscientiousness — Highly Proficient**

September 2020

Tendency to be well-organized, rule-abiding, and hard-working.

Full results: [Highly Proficient](#)

### **Cleaner Fit — Proficient**

September 2020

Measures the traits that are important for successful cleaners

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.